



Learn-to-Swim COVID-19 FAQs

Are there COVID safe measures in place at the Centre?

Yes, we have been following all Victoria Government guidelines, DHHS are also in close consultation with Lifesaving Victoria and this informs our practice.

When do my classes start to complete my Term 3 Learn-to-swim classes that have been scheduled in Term 4?

- **Monday (Term 3 enrolments) lessons from 9 November – 14 December**
- **Tuesday (Term 3 enrolments) lessons from 3 November – 8 December**
- **Wednesday (Term 3 enrolments) lessons from 4 November – 9 December**
- **Thursday (Term 3 enrolments) lessons 29 October - 10 December**
- **Friday (Term 3 enrolments) lessons 30 Oct – 11 December**

Am I allowed to attend my child's lesson?

Yes, one adult is allowed to supervise a child under the age of 12 years during the lesson. Please follow the social distancing and hygiene requirements.

Do I have to wear a mask in the Centre?

Yes, under the restrictions anyone over the age of 12 years must wear a mask at all times. Students swimming are not required to wear masks during lessons.

Are Learn-to-Swim staff wearing masks during lessons?

Learn-to-Swim staff can choose to wear masks, but it is not mandatory. All other staff in the Centre will be required to wear masks.

Am I required to sign in and do I have to sign in my child?

Yes, you will need to sign in on entry, it is also recommended that you have the COVID app downloaded on your phone. Students must bring their Learn-to-Swim cards and scan at the gates. Staff will be on hand to assist you.

Are change rooms open for use?

Change rooms are open, toilets are available, but the showers remain closed. There is a limit of eight people in the change rooms at any given time. We encourage you to bring your child changed and ready to swim rather than use the change rooms.

What if my child misses a lesson?

As per the policy, if a child misses a lesson a credit will only be given if a medical certificate is presented.



If my child attends a school that has been shut down due to a COVID-19 case or we have potentially been exposed to a COVID-19 case can my child attend their lesson?

No, if your family has potentially been exposed to a COVID-19 case you must not attend your lesson. Follow the directions from the DHHS and get tested if you show signs or flu like systems. You must inform the Centre of your circumstances and the Centre will endeavour to provide a makeup class where possible. These makeup classes cannot be carried over into a new term. The holiday intensive program will be considered for makeup classes where available. You may be requested to provide the Centre evidence of your test, test result or other documentation to support this request.

My child has missed out on squad lessons due to these restrictions, when can they attend squad again?

Once restrictions ease the Centre will endeavour to open up more squad sessions during Term 4.

How do I enrol into Term 1 2021?

The Centre has been working on a new enrolment system specifically for Term 1. Students will be offered a day and time based on past enrolment data. We understand that your child may not be able accept their offer/place in Term 1 2021. If the class offered does not suit, you can decline the offer and request a change. The Centre will then endeavour to provide you another option.

Why has the Centre changed the enrolment process?

With the restrictions and many changes we have all faced it has been very challenging to provide a fair and reasonable opportunity to enrol our Learn-to-Swim members back into the program.

Through this system, and increased staffing, the Centre is aiming to accommodate all Learn-to-Swim members from Terms 1-4 in our Term 1 program in 2021.

